

QUALITY POLICY STATEMENT

As a producer of quality savoury products, the Directors and Management team are committed to ensuring that Pukka Pies is recognised as the leading brand in the marketplace. This will be reflected in absolute sales terms, with growth seen across both its traditional and developing sales outlets.

It is recognised that this can be best achieved by providing customers with quality products and services (both pre and post sale) that meet expectations and represent good value for money. We also ensure that all relevant contractual, food safety, hygiene and regulatory requirements are satisfied.

The business will be developed steadily, without taking unnecessary risks. Job security, a safe, pleasant, fair and caring work environment for all staff are priorities. Pukka Pies is a forward thinking, professional company which retains the personal touch.

We are committed to being responsible to the environment and efficient in our use of natural resources. We follow a code of ethics in our relations with the authorities, our suppliers, employees and customers.

The company operates a Quality Management system which satisfies the requirements of both ISO 9001:2000 and the BRC Global Food standard. This provides a mechanism and driver for continuous improvement.

The development of business performance is managed through targeted objectives, established through regular review of the company's operations and backed-up by the provision of adequate resources.

The continuing commitment and contribution of all of our employees is essential to pursue this policy. Development of personnel competencies is a necessary pre-requisite, as is a work culture that encourages employees to have a positive impact on the business.

Tim Storer
Managing Director